

## The O product features & warranty information

This product comes with a 12 month manufacturers warranty. In order to qualify for your 12 month manufacturers warranty you must activate it by registering your product on line at [www.cloudninehair.com](http://www.cloudninehair.com) within 14 days from date of purchase. This does not affect your consumer rights.

Please read this section carefully before you use your new styling product. For full product information, styling hints, tips and to register your product or for helpdesk information, visit [www.cloudninehair.com](http://www.cloudninehair.com).



1. Power switch
2. Power indicator
3. Ready indicator
4. Heat indicator spot



## The O product safety

Don't heat The O rollers in any other direct or indirect heat source such as hair dryer, oven or microwave.

Don't heat more than one roller at a time.

Don't squeeze the roller when it is hot as this may damage the soft grip surface.

Don't use a roller which is damaged or broken in any way.

Don't contaminate The O roller or pod with any chemical, hair colour or dye.

Don't use in a bathroom or near water.

Remember The O is a professional styling tool so never allow persons under 16 or infirm people to use it.

Don't use The O rollers on wet hair.

**Don't reheat a hot roller; instead always wait until the heat indication spot is BLACK.**

**Never re-heat when the heat indication spot is coloured RED.**

Don't put hot rollers onto any heat-sensitive surface.

If the unit is damaged in any way it must be repaired or replaced by our service centre or it's agent, do not use it, instead go to our website for help desk contact details.

Never attempt to heat up any other type of hair roller and never place anything into the heater pod other than genuine Cloud Nine® The O rollers.

Never put any metallic items into the pod.

Do not drop or shake the pod as it can be easily damaged.

Always unplug from the mains power supply immediately after use.

Clean The O pod by gently wiping with a damp lint free cloth, do not use sprays or detergents.

Never immerse the pod or rollers in water and always switch off at mains power supply and unplug before cleaning.

### Voltage

The O can be operated with mains voltage ranging from 200-240 Volts ac 50-60Hz 650W

### Operation Failure

In the unlikely event that your Cloud Nine® The O fails to work please follow this guide:

First check your Cloud Nine® The O and the power supply are switched on.

If the rollers fail to heat, switch off and wait 10 seconds before switching on again.

Should your Cloud Nine® The O Pod, cable or plug, become damaged in any way we recommend you stop using it immediately and return it for repair to our service centre.

Under no circumstances should you or anyone else tamper with the product as this will invalidate your warranty.

### Remember

It's important that you never use your Cloud Nine® The O for anything other than styling hair as that what it has been specifically designed to do. Using the product for any other purpose could be dangerous.

### User Advice

Please remember to keep your original proof of purchase in a safe place. This product benefits from a 12 month warranty on The O pod and a 6 month warranty on all The O rollers and clips.

This appliance can be used by persons aged from 16 years and above. If persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge use this product, an adult responsible for their safety must ensure that they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be carried out by children without supervision.

If the supply cord is damaged, it must be replaced by the manufacturer, or it's service agent in order to avoid a hazard.

Model No. C9-IR1.0



WARNING: Do not use this appliance near bathtubs, showers, basins or other vessels containing water.



This marking indicates that this product should not be disposed of with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.

## Using The O to create body, volume and movement

- Position The O pod on a flat surface. Plug into the mains power and turn on using the power switch found at the rear of the pod
- The power indicator will glow and remain blue
- To heat your selected roller, carefully place it into The O pod, flat side down, so the heat indication spot faces up
- The O pod will beep once and the ready indicator will flash green (4 times)
- Your roller will reach the optimum temperature within four seconds and the pod will beep 4 times when the roller is ready for use, the ready indicator will remain green and the heat indication spot will glow red
- The O roller will be cool to touch. Remove the roller from The O pod and position in your hair.
- When the roller is removed from the pod and positioned in your hair it will continue to heat up until it reaches full working temperature
- Repeat for each roller, leave to cool in your hair and lock in style.
- Once cool, the heat indication spot at centre of The O roller will turn black and can be removed from your hair and reheated as needed
- When you have finished styling turn off using the power switch and unplug from the mains

View step-by-step looks and styling guides or watch exclusive video footage visit [www.cloudninehair.com](http://www.cloudninehair.com).

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### Also by Cloud Nine:

#### The Cloud Nine® Iron

Smooth, flick, curl or straighten, create perfect straight and sleek styles

#### The Cloud Nine® Wand

Sculpt beautiful and professional curls, with one-touch temperature control

#### The Cloud Nine® Micro Iron

Elegant and compact, perfect for travels or shorter styles



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**CLOUD NINE®**

*Style Infinity*

The O - for volume, body and movement

**Quick start  
and safety  
guide**